



Empowering business to do more

# Node4 Quality Assurance Statement

## Integrated Management System

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| V1            | Reviewed                           | Mandy Coates   | 03/06/2021 |
| V1.1          | Reviewed                           | Alyson Cooling | 20/02/2023 |

## Node4's policy statement overview.

Node4 is a privately-owned IT services company based in the UK, with a maturity of 18 years that has expanded and upskilled but not lost any of the Exceptional Services as a Standard principles.

Node4 is committed to delivering exceptional service, demonstrating passion for innovation, and transparency of our vision that will better business through trust.

## Quality Assurance Statement

Node4 provides a seamlessly connected and extensive portfolio with 'end-to-end' control of our solutions and platforms. We have 100% control of our entire solution portfolio.

We own our data centres, the core network, cloud infrastructure, and the entire solutions portfolio that sit across them, which means a reliable service for our customers and complete confidence in our delivery.

The training of our staff demonstrates our commitment to individuals, whilst the quality and continuous improvement processes that we implemented ensure a programme of review and audits.

Node4 has a commitment to quality, it is part of our every-day culture, and we constantly aspire to improve in every aspect of our operations through an enthusiastic and dedicated team of experts.

The Directors accept responsibility for communicating this commitment to all Node4 employees and for ensuring that the Quality Policy is understood, implemented, and maintained. The Directors have formally made this commitment towards the achievement of Quality Objectives and six-monthly management review meetings.



Andrew Gilbert

Chief Executive Officer

20/02/2023



Ian Thomas

Chief Operating Officer

20/02/2023