INCIDENT RESPONSE

EFFECTIVE, EXPERT–LED SERVICE FOR CYBERATTACKS, WHEN IT MATTERS MOST.

KEY BENEFITS

✓ **AVAILABLE 24/7/365**
If the worst should happen, S-RM consultants offer advice remotely within the first hour, before deploying onsite within 24 hours.

✓ **PARTNERSHIP**
Node4 and S-RM are experts in their fields, and between them offer the skills that you would need to deal with incidents and their effects efficiently and expediently.

✓ **SKILLS SECOND TO NONE**
The availability of individuals from backgrounds at the highest levels of UK, US and European law enforcement.

✓ **QUICKER THAN IR SERVICES THROUGH INSURANCE**
IR specialists provided by your insurance company can often be slower to react effectively without that knowledge of your IT environment.

"IT WON'T HAPPEN TO US." ACCORDING TO RECENT RESEARCH PUBLISHED BY SMEWEB, ONE IN FOUR SURVEYED SMES HAS BEEN THE VICTIM OF RANSOMWARE IN THE LAST 12 MONTHS (2022), WITH 47% HAVING TO PAY A RANSOM TO REGAIN ACCESS TO THEIR FILES OR SYSTEMS. OF THOSE SURVEYED, 41% LOST DATA, WHILE 34% LOST ACCESS TO DEVICES.

It's recognised that organisations should take a multi-layered approach to cybersecurity that encompasses technology, people and processes. But even with that, your organisation can still fall victim to a serious incident, causing significant financial and reputational damage. Organisations of all sizes can be affected, with smaller businesses less likely to survive and larger businesses having to cope with extensive fallout.

When an incident happens, it's vital to have experts on hand to help you to get back up and running, which is why Node4 and S-RM have partnered to bring you an enhanced Incident Response service. S-RM is a global intelligence and cyber security consultancy, with experience across multiple sectors. With origins in security and hostage negotiation, SRM has 350+ experts and advisors across eight international offices.

At the discovery of a serious cyber incident, they will initially contain the environment, giving everyone the opportunity to take a breath to assess before acting. They will then work with Node4 to restore your environment and remediate as required. They can also provide:

- **Forensic investigation** and work with the police.

- **Threat actor engagement**, negotiating with criminals managing crypto currency payment, if required.

- **Crisis Management Support**, providing guidance in managing the press and protecting shareholder/stakeholder value.

We provide a service model to suit you, whatever your requirements:

INCIDENT RESPONSE RETAINER

- Detailed onboarding and discovery
- Conversion of hours to other consulting services
- Access to 24/7 hotline and rapid activation
- Guaranteed S-RM capacity at discounted rates

INCIDENT RESPONSE LITE

- Aimed at decision makers: Chairman, IT heads, senior executives
- 24/7 hotline – 2 calls per year
- Immediate advice
- Access to exclusive training
- Discounted rates for IR support

With Node4's knowledge of your IT environment and S-RM's expertise, if the worst should happen, your organisation can operate in the knowledge that it has an industry-leading attack response solution to help, when it matters most.

NODE4